

BCN LEO Satellite Internet Access Service – Bandwidth Plan Use Policy

Effective April 1, 2025

BCN's Bandwidth Plan Use Policy for LEO Satellite Internet Access Service (LEO Services) addresses what occurs when a Customer's monthly data usage exceeds the Customer's selected monthly priority data plan for LEO Services. This BCN Bandwidth Plan Use Policy is subject to updates, changes and modifications by BCN, in its sole and absolute discretion, effective upon either notice to Customer or posting the updated policy on BCN's website. All Customers utilizing LEO Satellite Internet Service, including but not limited to Customers utilizing LEO Satellite Internet Service installed prior to April 1, 2025, shall be subject to BCN's current Bandwidth Plan Use Policy.

BCN shall use commercially reasonable efforts to notify Customers of any locations with excessive priority data bandwidth plan usage. As outlined below, the Customer is advised to either reduce their data usage or upgrade their monthly priority data plan in the following month to avoid exceeding their data usage allotments at the affected location causing potential data usage violations. Repeated excess data usage violations should be avoided as it may result in immediate network management practices being implemented to reduce (throttling) available bandwidth speeds. In the case of excessive and/or repeated excess data usage violations, BCN, in its sole and absolute discretion, reserves the right to impose network management practices without prior notice.

The bandwidth usage plan guidelines below establish how BCN will manage monthly priority data bandwidth plan usage levels for LEO Services. Please note, data usage amounts indicated below are based on cumulative data usage levels during a single calendar month. Additionally, notwithstanding anything to the contrary herein, nothing herein modifies the Customer's responsibility to make timely payment for all Usage Charges, including but not limited to overage charges.

- **150GB Priority Data Plans and Grandfathered 40GB Priority Data Plans:**

- 150GB Priority Data plan and grandfathered 40GB Priority Data plan locations can use up to 200GB of data without incurring a data plan usage violation. For data usage levels greater than 200GB but less than 450GB, BCN shall use commercially reasonable efforts to notify the Customer of this excess data usage violation and request that they immediately take steps to reduce their data usage or upgrade their monthly data plan. Initially, these location connections shall not be subject to network management practices.
- 150GB Priority Data plan and grandfathered 40GB Priority Data plan locations that exceed 450GB shall be subject to immediate network management practices without notice and will be reviewed for a monthly data plan upgrade requirement.

- **500GB Priority Data Plans:**

- 500GB Priority Data plan locations can use up to 600GB without incurring a data plan usage violation. For data usage levels greater than 600GB but less than 900GB, BCN shall use commercially reasonable efforts to notify the Customer of this excess data usage violation and request that they immediately take steps to reduce their data usage or upgrade their monthly data plan. Initially, these location connections shall not be subject to network management practices.
- 500GB Priority Data plan locations that exceed 900GB shall be subject to immediate network management practices without notice and will be reviewed for a monthly data plan upgrade requirement.

- **1TB Priority Data Plans:**

- 1TB Priority Data plan locations can use up to 1.1TB without incurring a data plan usage violation. For data usage levels greater than 1.1TB but less than 1.4TB, BCN shall use commercially reasonable efforts to notify the Customer of an excess data usage violation and request that the Customer immediately take steps to reduce their data usage or upgrade their monthly data plan. Initially, these location connections shall not be subject to network management practices.
- 1 TB Priority Data plan locations that exceed 1.4TB shall be subject to immediate network management practices without notice and will be reviewed for a monthly data plan upgrade requirement.

- **1.5TB and 2TB Priority Data Plans:**

- 1.5TB and 2TB Priority Data plan locations can use up to 150GB over the established data plan usage level without incurring a data plan usage violation. For data usage levels greater than 150GB over plan but less than 400GB over plan, BCN shall use commercially reasonable efforts to notify the Customer of an excess data usage violation and request that the Customer immediately take steps to reduce their data usage or upgrade their monthly data plan as available. Initially, these location connections shall not be subject to network management practices.
- 1.5TB and 2TB Priority Data plan locations that exceed 400GB over the established data plan usage level shall be subject to immediate network management practices without notice and will be reviewed for a monthly data plan upgrade requirement as available.