

How can I generate Queue Stats Report for Selected Time Periods?

You can generate Queue Stats report for selected hours to obtain detailed reports for time periods within a day.

Usage

1. Log in to the Manager Portal.
2. click Call Center.
3. Click Reports.
4. Use the fields at the top of the Call Center Reports page to select the date and time periods for the report.

Call Center Reports

02/22/2016 00:00 ▼ to 02/23/2016 23:00 ▼ Type: Queue Stats ▼

