

## PLACE A CALL

- Pick up the handset, or press the **Headset** or the **Speaker** key and dial.
- Dial number, and then press the Send soft key

### **ANSWER A CALL**

- Pick up the handset.
- Press the **Headset** key **(**
- Press the **Speaker** key
- Press the soft Answer key

#### **VIEW RECENT CALLS**

• Press the **Call Log** soft key to view lists of recent calls... you may look at *All, Missed, Placed,* or *Received.* 



Use the navigation pad to switch list views, scroll, and select list items:

- Switch ► between the call lists
- ▲ Scroll ▼ through listings

Press the **OK** button to select.

While viewing Recent Calls you may also:

- Select a listing and press **Send** to call the number
- Select a listing and press the **Option** soft key to see details

#### HOLD & RESUME

On hold call displays only on the device used to place the call on hold.

- While on an active call press the **Hold** button located on the right side of phone.
- Press the same **Hold** button to resume the call before picking up the handset.
- Press the Hold soft key
- Call can also be resumed by using the **Resume** soft key.

## TRANSFER CALLS

Transfer calls to any extension

#### **Consulted/Warm Transfer**

- Press e or tap the Transfer soft key
- Enter or select the extension or phone number and press Send,
  OK or the # button to dial
- Speak to the recipient and press or tap the **Transfer** soft key again to send the call when ready.

## Blind Transfer

- Press soft key
- Dial or select the ext/phone number
- Press soft or tap the Transfer soft key again.

## PARK & RETRIEVE CALLS

Parking allows any extension to pick up without transferring it

#### To Park a call:

- 1. Press and hold the **Transfer** soft key (bottom of the display) or press the @ button.
- 2. Press 1 of the 4 park line buttons labeled **Park 1, 2, 3, or 4.**

Note: When you Park a call, all phones will show the call "Parked" on that line and allow anyone to answer the call.

- 3. Call the extension and inform them they have a call on **Park Line 1, 2, 3,** or 4.
- Staff now can press the **Park 1-4** line you specified to accept the call

### END CALLS

You can only end active calls. To end an On Hold call, you must resume the call first.

#### To End an Active Call:

Replace the handset in the cradle.

Press the **End Call** soft key at the bottom of the display.

- Press the Headset button to end if using a headset
- Press the Speaker button to end if using speakerphone

Examples provide typical steps for usage of the standard configuration setup. Contact customer service for assistance with customized configurations.

# Yealink T43 Phone Interface





# Yealink T46 Phone Interface



