



## BCN

# Billing Line Item Descriptions

### Contained in the Taxes and Surcharges Section:

**FCC Regulatory Fee (Wireline)** is 0.31% of all Interstate related usage and International usage.

**Federal Universal Service Fund** is a percentage of any type of telecommunications services for any method, but only on the interstate portion of that charge. The percentage is established and updated quarterly at the direction of the Federal Communications Commission (“FCC”). During 2019, the Average Percentage was 22.05%.

See <http://fcc.gov/encyclopedia/contribution-factor-quarterly-filings-universal-service-fund-usf-management-support>

**Federal Excise Tax** is a 3.0% tax on local service. This tax applies to local service billed separately from long distance service.

**State and Local Taxes** are taxes imposed by state, local and municipal governments on goods and services. Charges are based on prevailing tax rates and generally applied as a percentage of the taxable telecommunications services.

**E-911 Tax or Fee** – Provides funds for public agencies that operate and maintain emergency telephone systems. The 911 charge can appear on your bill in either the Surcharges or Taxes section and is based on the number of subscriber lines you have.

**Miscellaneous Surcharges and Fees** – States and other political jurisdictions impose other fees to fund specific services such as police and fire protection services, transportation, service public debt or other enumerated services. These amounts vary by state.

### Contained in the Customer Level Charges Section:

**USF Related Charge** is an allowable discretionary charge related to the cost of administering, reporting and complying with the Federal Universal Service Fund program. The amount charged is 7.95% on all revenue subject to Federal Universal Service Fund assessment.

**Regulatory Compliance Fee** is up to \$15.00 per account. This discretionary charge helps BCN to recover the expenses and other charges directly and indirectly related to establishing all required regulatory certifications, licenses, and approvals to provide the BCN service offering. The charge also addresses the required reporting and administrative costs associated with maintaining regulatory compliance with the various federal, state and local regulatory commissions and agencies.

**Account Management System and Billing Fee** is up to \$9.95 per account. This fee helps BCN to recover the various expenses associated with maintaining account service inventories, storing historical account service activities, securing customer proprietary network information, providing a customer account portal, and producing monthly account invoices.

**Network Recovery Assessment** is a 5.45% surcharge on all services. This cost helps the Company to recover the underlying costs associated with establishing and maintaining network service access across all coverage areas and service territories established by the Company.

**Call Detail Service Fee** is \$6.95 per account. This service is a data record which contains attributes that are specific to a single phone call or other communication transaction handled by that device.

**Property Tax Surcharge** is a monthly surcharge applied to recover property tax assessments and other fees imposed by various taxing jurisdictions upon local exchange carriers and service providers. The Property Tax Surcharge of 4.45% is applied to the Customer's total charges for all services.

**Municipal Franchise Fees/Right of Way Fees** are collected by BCN and remitted to the state or local jurisdiction that has charged for the use of the municipal public right of way to provide telecommunications services.

**Minimum Monthly Charge** – BCN offers service plans which include a Minimum Charge of \$10.00. Applicable charges contributing toward meeting the Minimum Monthly Charge include domestic and international switched outbound and inbound call usage, and Monthly Recurring Charges. State and federal taxes, credits, Universal Service Fees, charges billed by other carriers, and other surcharges, governmental fees and taxes do not contribute in satisfying the Minimum Monthly Charge. Each billing month, in which the customer charges equal or exceed the Minimum Monthly Charge, no Minimum Monthly Charge shortfall charge is imposed. In the event applicable monthly charges fail to meet or exceed the Minimum Monthly Charge, BCN shall impose a Minimum Monthly Charge shortfall charge equal to the difference between the Minimum Monthly Charge and applicable charges as a separate line item on the customer invoice.

**Contained in the Product Charges Section:**

**Account Code Maintenance Fee** is \$5.95.

**Directory Assistance Fee** is \$1.95 per call.

**Toll Free Storage Fee** is \$15.00 per toll free number.

**Credit Card Manual Processing Fee** is \$6.95. BCN charges an additional Manual Processing Fee to customers who choose to make credit card payments over the telephone utilizing a BCN Customer Service Representative. This fee is in addition to other fees, if any, that may apply for on-line credit card payments.

**Credit Card Processing Fees** BCN charges a Credit Card Processing fee of 3.5% on all credit card purchases on payments equal to or greater than \$250.00 per month, or a Credit Card Processing fee of \$3.50 per payment on amounts less than \$250.00. Notwithstanding, BCN will not accept any credit card payments in excess of \$249.99 for purchases in CO, CT, KS, MA, and PR.

In completing a payment, the customer agrees and certifies that the credit card is not issued to a person or entity residing in CO, CT, KS, MA, and PR, and accepts the Credit Card Processing Fees.

**IMPORTANT:** As stated previously, persons or entities residing in CO, CT, KS, MA, and PR, DO NOT have the option to pay by credit card for amounts equal to or greater than \$250.00. Further, BCN limits customer payments equal to or greater than \$250.00 in aggregate during any 21 day period without becoming subject to the Credit Card Processing Fee of 3.5%, i.e. customers may make payments equal to or greater than \$250.00 in aggregate during any 21 day period before becoming subject to the Credit Card Processing Fee of 3.5%.

BCN charges a \$3.50 credit card processing fee for credit card payments less than \$250.00, per transaction.

**State Carrier Access Fee** is \$2.95 per long distance business line for two or more lines.

**Line Charge or End User Common Line (“EUCL”)** charge ranges up to \$10.85 per local line. EUCL is a monthly service charge applied to certain local voice service offerings. It is used to recover some of BCN’s costs associated with use of facilities that link each telephone line to the telephone network.

**Check Forwarding Convenience Fee** is \$6.95. BCN Imposes a Check Forwarding Convenience Fee on Customers for remitting payment to addresses other than to PO Boxes included on the invoice remittance slip. The Check Forwarding Convenience Fee provides reimbursement for costs incurred by BCN in sorting and forwarding payments incorrectly delivered to non-payment designated addresses

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