



A Focus on Customer Experience That is Second to None

BCN is proud to have been featured by Dan Keane of TDM, Inc. in his most recent sponsored blog on **Insider Louisville**, titled, [“Why bigger isn’t always better when it comes to IT service”](#). As a support specialist at TDM, Dan has had many recent opportunities to work with the BCN Team and witnessed first-hand the results of BCN's commitment to each and every interaction.

WE ARE BCN

A single source provider helping business customers find simplicity in complex multi-location, multi-network technology deployments based on the portfolios of 75+ wholesale network partners.



SINGLE PROVIDER

A single-source for custom-configured solutions.



UNIFIED BILLING

All services at all locations on one monthly invoice.



CUSTOMER CARE

Single point of contact for U.S.-based support.



OUR LEGACY

26 years of experience and thousands of business customers.

“BCN operates under the slogan **“One Bill, One Team, One World-Class Portal,”** showing its focus on making customer experience second to none. Typically, its team has shown to be among the industry’s fastest at turning around pre-sale service quotes, and post-sale has become known for its highly accurate multi-location billing,” commented Dan Keane, TDM Support Specialist.

BCN excels in multi-product and services aggregation, with a focus on multi-location opportunities. The complexity of these opportunities can often overwhelm a customer who in turn looks to a trusted partner to help them simplify their technology infrastructure so they can get back to focusing on their business.

“While you trudge through various mega-carrier bills and contracts, your competition could very well be using their extra time to grow their business right under your nose. Why would you want to help your competition?” Keane added.

BCN values our partnership with TDM and looks forward to many more opportunities to prove to Dan and the rest of the TDM team that bigger isn’t always better.

For more information on delivering the BCN Experience to your customers email us at Simplicity@bcntele.com

WITH BCN COMPLEX NEVER MEANS COMPLICATED

A single source solutions provider helping business customers find simplicity in complex multi-location, multi-service, multi-network technology deployments. Our expert teams deliver solutions crafted from the best-in-class portfolios of more than 75 unique wholesale network partners. BCN offers traditional and cloud-based voice, a variety of internet access and wireless options, SD-WAN, Managed Equipment, Network Monitoring, Security, and more. In addition, BCN provides customers with one monthly invoice for all services and a state-of-the-art portal to manage their BCN business. BCN is recognized for an overall ease of doing business, the accessibility and responsiveness of the entire team, and our superior service and support.