

BCNmobile Overview

Access Your BCN Cloud Voice
Services On Any Device



WORK IS NOT A PLACE, IT'S A SPACE

As consumers of technology, we often take smartphones, laptops, tablets and WiFi for granted. However, it's these very resources that have made it possible for employees to work remotely and from home, while transforming the way teams interact, communicate and collaborate.

When employees are able to work from anywhere, untethered from their desks, they can accomplish more.

The mobile worker can reduce or even eliminate commute time to the office and take advantage of greater schedule flexibility, leading to higher levels of engagement. In a recent study conducted by the Harvard Business Review, mobile workers were found to be nearly 14 percent more productive than their non-mobile counterparts.

Unified Communications should mean more than taking a group of features and stringing them together using loose integrations. Not only should communications become more unified in accessibility, it should also be unified in experience. This is why BCN is taking the extra step with BCNmobile.

BCNmobile is a suite of applications which give end-users the ability to manage their communications anywhere, anytime, on any device. Whether they are using their desktop, laptop, smartphone or tablet a "unified experience" is becoming essential for an increasingly mobile and tech savvy workforce. Using BCNmobile, businesses and individuals can make the important transition to mobility and still have access to a familiar interface regardless of the device they may be using.



BCNmobile Applications:

- Siri Integration
- Voice-to-Text
- Voicemail
- Transcription
- Virtual Attendant
- Seamless Wi-Fi / Cellular Handoff
- Make & Receive Business Calls
- Instant Messaging
- SMS Messaging
- Maintain Your Business Identity
- Shared Contacts
- View Call & Message History
- View Real-Time User Presence for Coworkers
- Manage Your Inbound Answering Rules

BCNmobile: Beyond the Landline or Desktop

BCNmobile is a mobile application that extends VoIP functionality beyond the landline or desktop. It brings features of the BCN platform directly to end-users' mobile devices as a Unified Communications solution. Effectively creating a unified user experience across all devices. BCNmobile is our first step in giving users access to basic features outside of the browser-based user portals.

Easy to configure, the mobile app lets users differentiate and customize the way business and personal communications are managed across devices, including tailored routing and message management. It allows the user to manage voicemails, answering rules, and other settings within the app. More importantly, it provides end-users the ability to make calls using either their business or personal phone identity, see other users' presence, as well as use BCN's in-call features. For example, a user can easily move active calls from one device to another, an essential advantage for the mobile worker accustomed to using multiple devices.



Don't let your mobile investments go to waste!

Simply download an app or use a web browser to turn your existing mobile device into a UC Hub. The BCNmobile suite integrates all devices and operating systems, including iOS and Android, onto a single UC platform to provide a continuous, unbroken connection.

To learn more about how BCNmobile app can help solve the needs of your mobile workforce, call 888.866.7266 or visit www.bcntele.com.

