

COLLABORATION AND CUSTOMIZED BILLING FUEL A SOLUTION FOR LEADING



Gas & Convenience Retailer

BCN FINDS SIMPLICITY IN COMPLEXITY

SERVICES INCLUDED

- Advanced Calling Features
- Conference Calling
- Long Distance
- POTS

COMPLEXITY & CHALLENGES

- AR/AP Management
- Managing multiple relationships with separate Technology Providers

THE CUSTOMER DESIRED

- A simplified infrastructure across 1,500+ locations
- Improvements in billing, repair and customer support for all voice services
- Customized invoicing
- Sophisticated project management of processes and installation expertise

THE BCN SOLUTION

- One single invoice for all services/locations
- Single point of contact for repair and support
- Achieved consolidation of technology services
- Reduction in hard and soft costs
- Reduced monthly recurring charges

THE SIGNS OF COMPLEXITY

1,500+

Locations

MULTIPLE

Multiple Monthly Invoices

MULTIPLE

Multiple telecom network providers

