



# A BCN Solution Allows this Healthcare Customer to Put Patients First



## BCN IN HEALTHCARE

*Exceptional patient care demands security and above all, reliability. From hospital networks to multi-location medical practices, BCN designs and deploys fast, always-on network solutions with advanced security and built-in data redundancy.*

*With a custom-designed network powered by the world's leading partners, BCN equips healthcare organizations with the connectivity and technology to provide better care and stay HIPAA compliant.*

## THE BCN SOLUTION

- Dedicated Internet
- Broadband Internet
- POTS (Analog Voice Service)
- Long Distance
- Local PRI
- Managed Services

## A Shared Commitment to Excellence

This customer with over 350 locations is a leading provider of healthcare services with hospitals, surgery centers, ERs, urgent care centers and more across the United States.

When they came to BCN this customer was managing multiple network providers, points of contact, and monthly invoices. All time better spent focused on the health and wellbeing of their patients.

They wanted one technology provider with the ability to consolidate deployment for their urgent care facilities and deliver a simplified technology infrastructure. They also wanted a team that could guide them toward emerging technologies to fuel future growth.

BCN worked directly with the Customer's Procurement Manager to identify new locations to be added and to coordinate fast installs based on the customer's implementation criteria. The BCN team continues to manage the technical and installation requirements for any location moves as they arise.

Moreover, our expertise in crafting solutions that include traditional and advanced technologies meant we could address all of their needs - from traditional voice to diverse forms of Internet connectivity

The operational efficiencies of working with just one provider, with one point of contact for service and support, and one customized monthly invoice means more time spent focused on providing the standard of care they are known for and less on their technology infrastructure.

## WE ARE BCN

A communication technology solutions provider with the flexibility and experience to address every need uniquely. Creating tailored solutions based on the portfolios of 75+ wholesale network & technology partners.



**SINGLE PROVIDER**  
A single-source for custom-configured solutions.



**UNIFIED BILLING**  
All services at all locations on one monthly invoice.



**CUSTOMER CARE**  
Single point of contact for U.S. - based support.



**OUR LEGACY**  
Decades of experience and thousands of business customers.