



The Right Technology Solution Checks Out for a Regional Public Library System



BCN IN GOVERNMENT & EDUCATION

As Government & Education customers demand more, BCN delivers the network intelligence and technology options to help you optimize the product lifecycle and speed up time to market.

BCN works closely with Government & Education customers to deploy and manage agile and adaptive communications technology solutions designed to improve processes, enhance company performance, and achieve enterprise-level digital transformation.

THE BCN SOLUTION

- WAN
- MPLS
- Cloud Firewall
- Internet Uplink

Bringing Together Customized Billing and E-Rate Experience

This nine member library system serves diverse and unique communities, with a total service population of approximately 175,000 residents.

When they came to BCN they were seeking a solution to a complex technology infrastructure and had engaged a trusted partner experienced with the E-Rate program.

That partner immediately knew BCN, an approved E-Rate vendor, would be the perfect fit to provide the right technical solution along with the support so critical to the customer. With over 35% of the population within the library system's reach relying on the services they provide, finding the right technology partner was a critical decision.

Collaboration between BCN, the Partner and the Customer's IT team facilitated the design of a solution that met all of their complex technical requirements.

BCN created and delivered a customized bill that integrates with their internal systems and allows them to receive the maximum available E-Rate funding. BCN incorporated the re-bill of Rural ILEC services so the customer could have a single point of contact for all services and could view and manage all through the BCN Customer Portal.

USAC Funded 90% of the customer's spend. Moreover, BCN worked with USAC and the customer to allocate and fund the E-Rate re-imbursements exactly to the customer's specifications.

WE ARE BCN

A communication technology solutions provider with the flexibility and experience to address every need uniquely. Creating tailored solutions based on the portfolios of 75+ wholesale network & technology partners.



SINGLE PROVIDER
A single-source for custom-configured solutions.



UNIFIED BILLING
All services at all locations on one monthly invoice.



CUSTOMER CARE
Single point of contact for U.S. - based support.



OUR LEGACY
Decades of experience and thousands of business customers.