



BCN Customer Portal

Simplifying today's data and networking requirements with a single source solution.

BCN has a long history of setting the industry standard for expanding offerings while consolidating services and providing excellence in service and support. Our state-of-the-art Partner and Customer portals confirm the company's commitment to superior service and support.

Each of the powerful online management portals come with many popular features, including an intuitive, easy to use home page dashboard providing an account snapshot, the latest news, and quick links to help the Partner and Customer quickly access the most commonly used features.

The portals were purpose-built for both Customers and Partners, each with their specific business needs in mind, including the ability to:

- View and manage service locations, products and services, orders and tickets.
- Access the latest billing data, view invoices, make payments online, submit and track billing disputes, and review historical billing information.
- Quickly and easily order new equipment and services online.
- Open trouble tickets, track progress, view scheduled service calls, installs, etc.
- Directly access our Help Desk, or contact information for your BCN Service Representatives.

- Update account and services information through profile management features.
- Access customization options that let Partners and Customers define external links, customized styles and social media links.
- Leverage flexible reporting options to define and deliver various reports.

BCN ADVANTAGE

We have the high-performance solutions, state-of-the-art technology, and exceptional customer care your business deserves. As a communications and technology solutions leader, BCN understands how to solve your toughest network challenges and build a solution that fits your needs. Our experts guide you to the right solution, then help you secure, manage, and monitor it, ensuring you're always connected to the advanced technologies that can take your business even further.

With over 75 network and technology partnerships and an unshakable commitment to delivering exceptional customer care, your business gets access to best-in-class services and an experience that is second to none.

WE ARE BCN

A communication technology solutions provider with the flexibility and experience to address every need uniquely. Creating tailored solutions based on the portfolios of 75+ wholesale network & technology partners.



SINGLE PROVIDER
A single-source for custom-configured solutions.



UNIFIED BILLING
All services at all locations on one monthly invoice.



CUSTOMER CARE
Single point of contact for U.S. - based support.



OUR LEGACY
Decades of experience and thousands of business customers.